



## Security Tips

Your security is the top priority of AEON Credit Service India Pvt. Ltd. We advise our precious customers to understand the AEON Credit Security Tips in order to keep your interest safe.

Please do not share your personal, financial details to unknown or suspicious websites. AEON Credit never sends customers any email, SMS or letter to share your account related details. Therefore please do not reply to such emails, letters, websites or phone numbers nor share your username, password, security questions or answers, or PIN (Personal Identification Number) to anyone.

Please refrain from clicking on attachments from unknown emails, download and install software or run programs from unknown or doubtful sources.

Even if the website appears genuine do not enter any sensitive/confidential details or do not click on any links that might enter your accounts.

For any help, you may contact our Customer Care Centre at (022) 62266800 or email to [customercare@aeoncredit.co.in](mailto:customercare@aeoncredit.co.in)

**Embedded Links / Hyperlinks** - Generally unaware customers are fooled into clicking embedded links that are used by Cyber fraudster's doubtful websites or emails.

**Phishing** - Phishing is a method to obtain your important details such as usernames, passwords, and card details mostly for harmful reasons by pretending to be a reliable entity in an electronic communication.

**Unsolicited Calling** - AEON Credit would like to remind the members to be more attentive while receiving any calls that claim to be from AEON Credit.

**Scam Emails** - Scam emails are illegal emails that look as if they are sent from a legal source like spoofing, impostor, or phishing emails.

**Beware of Scams** - Be cautious of such "SCRATCH & WIN" high-pressure sales methods that ask for your payment card details.

### Safeguarding your Payment

- While you pay your EMI in cash to the collection staff, you must always ask for a receipt physical/Digital (system generated receipt or SMS) from the staff.
- AEON Credit shall not be responsible for any transaction if you transfer your EMI amount into the personal account of any staff calling or visiting for collecting EMI.
- AEON Credit never sends customers any email, SMS or letter to share your account related details. You should not respond to such emails, letters, websites or phone numbers nor share your username, password, security questions or answers, or PIN to anyone.
- Never perform transactions on websites which gets opened by email links or do not click on Internet links that are inside emails.